

House Rules

These internal regulations apply to all holiday parks managed by Dutchen (hereinafter referred to as 'Manager') and the regulations are intended for the tenants of holiday homes, their company (hereinafter referred to as 'Tenant') and in general for all visitors to the holiday parks (hereinafter referred to as 'Visitor').

To ensure that everyone has an enjoyable stay, we kindly ask you to follow the guidelines below.

Article 1- Noise policy

1. Every Tenant or Visitor is obliged to respect the privacy and quiet of other tenants and visitors to the park.
 - a. Between 10pm and 8am, the Hirer and Visitor must observe a period of silence.
 - b. Sound-producing devices must be used in such a way that the sound is not audible outside the holiday villa; it is therefore also not permitted to use sound-producing devices outside the holiday villa.
 - c. The Tenant and Visitor shall not be permitted to cause disturbance by engines, implements and tools or the like which in the judgment of the Manager may cause nuisance.
 - d. It is not allowed to behave in such a way in the park, to play football or any other nuisance game, as a result of which a dangerous or annoying situation, for example noise nuisance, arises, at the discretion of the Manager.

Article 2 - Parking

- a. The Tenant undertakes to park its vehicles in the spaces designated for that purpose. The parking spaces near the electric charging station are exclusively reserved for electric cars. Parking in gardens and on lawns is prohibited. Cars of the Renter's visitors must be parked outside the Villa Park.
- b. A maximum speed of 5 km per hour must be maintained on the premises and when entering and leaving the premises. If this rule is found to have been violated, the Manager has the right to have the car parked or barred outside the park. The Road Traffic Regulations apply to the entire premises.
- c. Electric cars can be charged at the charging post in the car park. The Renter must clear the charging post as soon as the vehicle is fully charged.
- d. The Renter is expressly prohibited from charging the electric car with a plug from within the property itself. Fine from €75.
- e. The car park is not guarded and parking is at your own risk.
- f. Visitors' cars must be parked outside the park.

Without the permission of the Manager, the Tenant is prohibited from doing so:

- g. To enter the holiday park with a truck or other large vehicle;
- h. Parking (boat) trailers, trailers, caravans or the like, whether or not on the grounds of one's own holiday home;
- i. Parking cars, vessels and other vehicles in the park, other than in the designated parking areas;
- j. To enter the park with motorised vehicles between 11pm and 7am;

- k. Placing bicycles or other vehicles inside or outside against the property;
- l. Blocking the paths and the main entrance with any obstacle whatsoever, in connection with the accessibility of the park for emergency services and in the event of an emergency;
- m. Objects parked or parked in violation of these regulations as mentioned above will be removed without any warning at the expense of the Renter.

Article 3- Use of the holiday villa

- a. It is not allowed to express any particular political or ecclesiastical striving by displaying flags, posters or otherwise.
- b. Tenant must use linen on beds and is not allowed to use beds without sheets.
- c. The tenant may not give the rented property to third parties for their use, nor cause more persons to stay overnight in it than agreed upon at the time of reservation, except with the written permission of the Manager.
- d. Smoking is not allowed in the holiday homes. Costs (Minimum €250) for removing the smell of smoking will be charged to the Hirer.
- e. It is not permitted to offer goods (including drinks, food or drugs) for sale in the park, to use drugs or to use the holiday home for the exercise of a profession or business;
- f. Tenants are requested not to scatter or leave any pet food or other food in the garden of the holiday home or elsewhere on the premises, due to the risk of attracting vermin.

Article 4- Damages

- a. The tenant is legally liable for any damage caused by him or his fellow tenants to the holiday home or the items in it (such as, but not limited to, upholstery and household effects). This also applies to loss of any of these items.
- b. The Tenant must report any damage immediately to the Manager, in any case before checking out of the holiday home.
- c. Should Tenant find any damage himself upon arrival, he must report it to the reception of the Manager within 2 hours after arrival.
- d. Should afterwards damage be found by the owner of the holiday villa (hereafter called 'Owner') or the Manager which was not reported by Tenant, this damage will be considered to have been caused by Tenant during his rental period and will be for Tenant's account.
- e. Upon request, the Property Manager may send the Tenant a damage form concerning this damage. Tenant may submit it to its own damage insurer.

Article 5- Household waste

At the Dutchen Holiday Parks, we strive for a clean and environmentally friendly environment.

- a. The Renter must keep the holiday villa and the holiday home plot free of rubbish.
- b. Domestic waste must be separated, where applicable, and packed in sealed bags in the designated container(s).
- c. Chemical waste may not be disposed of in the household waste container.

Article 6 - Pets

- a. Pets may only be brought along if this has been agreed in the reservation. If this is not the case, refusal of the pet or rebooking to another holiday home may result.
- b. Pets of Visitors of the Renter are not allowed.
- c. A dog and/or cat must be walked outside the park and may not run loose outside the plot of the own holiday home.
- d. A dog must be leashed outside the holiday home at all times.
- e. When the Tenant leaves the park, it is not allowed to leave a dog in and/or around the holiday home.
- f. Droppings must be cleaned up immediately.

Article 7 - (Fire) safety

- a. Tenant shall follow the fire regulations and indications. It is forbidden to light fires in places other than those equipped and indicated for that purpose.
- b. Never throw away a burning cigar, cigarette or match. It is forbidden to leave candles and the like burning during the tenant's absence.
- c. Barbecuing, open fire and making a flame are not permitted, throughout the park, except if use is made of the (barbecue, fire pit) facilities present at the property.
- d. Setting off fireworks, including at the turn of the year, is not permitted.
- e. It is not allowed to use flammable material from nature. Firewood is available from the manager against payment.
- f. Use of the playground(s) must be restricted to children in the permitted age category
- g. Use of the playground(tje) is entirely at your own risk.

Article 8- Arrival and departure

1. Tenant shall report at both arrival and departure to the Manager's reception. Unless the park has Mobile access then the Renter may go directly to the holiday home.
2. Unless stipulated otherwise in the reservation confirmation, the Tenant must have left the holiday home by the time stated in the reservation confirmation at the latest. Manager shall never be responsible for the consequences of leaving later than the time indicated. In case of departure at a later time than indicated in the reservation confirmation, the Tenant must pay an additional rental fee per day.
3. Upon departure, the Tenant must leave the holiday home in a proper state, i.e. swept clean. Items in the holiday home should always be returned to their original place (on arrival). Crockery should be washed and stored in the appropriate place, kitchen and refrigerator should be left clean and rubbish should be disposed of in the appropriate container.
4. The Manager is entitled to make a final check at the time of departure. If the Management Company finds that (several) items have not been returned to their original place or if the holiday home is not swept clean, or is otherwise not in order, the Management Company shall be entitled to charge additional (cleaning) costs to the Tenant. If the holiday home is found in an improper condition, at least a Lazy check-out (€37.50) will be charged to the Tenant.

Article 9 - Wellness rules, also applicable to the swimming pool

Safety

- a. Use of the wellness pool is entirely at your own risk.
- b. A maximum of 4 people may use the wellness pool at the same time.
- c. Use of the wellness pool by children is permitted only under adult supervision.
- d. Diving/jumping in the wellness pool is prohibited.
- e. Pets are not allowed in the wellness pool.
- f. The use of sharp or metal objects in the wellness pool is strictly prohibited.
- g. It is not allowed to enter the wellness pool with glassware.
- h. It is not allowed to use electrical attributes within a radius of 150 cm around the wellness pool.
- i. It is not allowed to consume alcohol, drugs or certain medicines in the wellness pool or to enter the wellness pool under the influence of alcohol and drugs.
- j. Do not use the wellness pool during thunderstorms in order to prevent electric shocks.
- k. Persons with infectious diseases should not use the wellness pool.
- l. In case of medical complaints never enter the wellness pool alone.
- m. If you are pregnant, we recommend that you consult a doctor before using the wellness pool.

General

- a. The wellness pool is heated with a set temperature of 37 degrees Celsius, this cannot be changed.
- b. Always check the wellness pool for damage before use and report this to the reception/manager to avoid accidents.
- c. Make sure the water stays in the wellness pool, if the level is too low the wellness pool will malfunction and will not pump and heat.
- d. Kindly request when using the wellness pool not to cause noise pollution to your surroundings.
- e. Please leave the wellness pool clean after use and close and lock the cover/lid.
- f. Use of the wellness pool is not permitted before 08:00 a.m. and after 10:00 p.m. at night.
- g. During your stay, someone may come by to check the wellness pool and fill it if necessary.

Clean

- a. The wellness pool is completely cleaned and filled with new bath water before each stay.
- b. The user of the wellness pool is obliged to shower at all times before using the wellness pool, this benefits the water quality.
- c. Make sure you do not have sunburn on before entering the wellness pool.
- d. It is not permitted to add products to the bath water.

Article 10 - Other provisions

- a. Tenant shall behave as a good tenant and use the holiday home in accordance

with the reasonable instructions for use given by Manager or Owner.

b. Manager and Owner shall not be liable for theft or damage to Tenant's property.

c. Manager and Owner are not liable for nuisance caused by third parties.

d. In all cases, Tenant and his Visitors must strictly comply with these regulations, instructions from the Manager and other authorised persons.

e. The Manager reserves at all times the right to enter the holiday home for inspection and/or to carry out maintenance work (or have it carried out) without the Tenant thereby becoming entitled to full or partial restitution of the rent paid or still to be paid.

f. The Manager and/or the person(s) charged with supervising compliance with the regulations is/are authorised, with or without prior warning, to remove the person(s) (Hirer or Visitor) from the premises and deny them further access to the park. This will irrevocably and summarily lead to cancellation of the rental agreement without refund of the paid rent and deposit.